



JEANETTE I. POOLE
President

April 13, 2004

Hilda Cadenas
HMC Consulting Group, Inc
1545 Ancona Avenue
Coral Gables, Fl 33146

Dear Hilda:

By copy of this letter I want to thank you for the valuable contribution that you made to our company while contracted as a consultant in the fall of 2003.

Your work resulted in each of our staff members gaining a better understanding of what was expected of them in their individual positions and helped us to redistribute some work that in the past was falling between the cracks. Your work allowed us to better define each employees individual job responsibilities. The end result was improved productivity, better teamwork, and improved moral among all of our staff members.

Once again thank you for a job well done and the contribution that you made toward improving our company.

Sincerely,

Jeanette I Poole
President

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